

GEFNET Computer/Internet Sales and Service
p: (217) 960-GeeK (4335) m: (575) 415-GREG (4734)
w: www.GEFNET.com e: support@gefnet.com
a: 1400 Charleston Ave, Suite 230 Mattoon, IL 61938
[Need to Chat? Set up a meeting with me! GEFNET.com/BookTime](#)

GEFNET PRIVACY POLICY

GEFNET (the “Company”) is committed to maintaining robust privacy protections for its users. Our Privacy Policy (“Privacy Policy”) is designed to help you understand how we collect, use and safeguard the information you provide to us and to assist you in making informed decisions when using our Service.

For purposes of this Agreement, “Site” refers to the Company’s website, which can be accessed at GEFNET.com or via other redirected URLs that land on Company’s main site.

“Service” refers to the Company’s services accessed via the Site or requested in Person at the Company’s office at the address listed above, in which users can purchase various services or products, retrieve contact information about the Company and/or request support from the Company.

The terms “we,” “us,” and “our” refer to the Company.

“You” refers to you, as a user of our Site or our Service.

By accessing our Site or our Service, you accept our Privacy Policy and Terms of Service (found here: <http://gefnet.com/tos.pdf>) and you consent to our collection, storage, use and disclosure of your Personal Information as described in this Privacy Policy.

I. INFORMATION WE COLLECT

We collect “Non-Personal Information” and “Personal Information.” via our Site and/or in person at the Company office or your location. **Non-Personal Information** includes information that cannot be used to personally identify you, such as anonymous usage data, general demographic information we may collect, referring/exit pages and URLs, platform types, preferences you submit and preferences that are generated based on the data you submit and number of clicks. **Personal Information** includes your email, basic contact information Name/Address/Phone/Business (if you have one) which you submit to us through the registration process at the Site and/or in person at the Company office/your location via our Service Form which may or may not include additional information requested relevant to your request. You are able to reject/refuse to give any information requested by the Company at the time of service but in doing so your request for service may be affected or denied.

1. Information collected via Technology

To activate the Service you do not need to submit any Personal Information other than your email address/basic contact information. To use the Service thereafter, you do not need to submit further Personal Information if you have no plans to continue to using Our Service. However, in an effort to improve the quality of the Service, we track information provided to us by your browser or by our software application and/or third party vendors that help provide the service we offer so when you view or use the Service, such as the website you came from (known as the “referring URL”), the type of browser you use, the device from

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which you connected to the Service, the time and date of access, and other information that does not personally identify you. We track this information using cookies, or small text files which include an anonymous unique identifier. Cookies are sent to a user's browser from our servers or the servers of the third party vendors that help us in providing our service and are stored on the user's computer hard drive. Sending a cookie to a user's browser enables us to collect Non-Personal information about that user and keep a record of the user's preferences when utilizing our services, both on an individual and aggregate basis.

For example but not limited by, the Company may use cookies to collect the following information:

- Basic Analytical data
- Usage Statistics
- Pages Visited

The Company may use both persistent and session cookies; persistent cookies remain on your computer after you close your session and until you delete them, while session cookies expire when you close your browser.

The Company does not use cookies internally persistent or otherwise but third party vendors that we use to provide our service may and we use what they collect to view relevant information i.e. Analytical Data these third party vendors may include Companies like Google Analytics, Our hosting provider or other website statistic services. A list of the vendors we use are available upon request. These third party companies have their own specific privacy policies that we comply with. If you wish to view their policies please visit said vendor's site.

2. Information you provide us by registering for an account

In addition to the information provided automatically by your browser when you visit the Site, to become a subscriber to the Service you will need to create a personal profile or we will create it for you with the information you provide. You can create a profile by registering with the Service and entering your email address, and creating a user name and a password. By registering, you are authorizing us to collect, store and use your email address in accordance with this Privacy Policy.

Note: The Company Site is mainly for informational purposes only there is no option or ability to register an account for any purpose on the actual Site but we do have our billing and support system linked directly from the Site; this is a third party vendor that we use, the vendor is Freshbooks and when you request service from us you are "creating" the account when you fill out a service request via our forms and the Company will issue you an account on this billing/support system with the information you provided.

They (Freshbooks) have their own Privacy Policy which you can view on their site. We comply with their policy as well as ours.

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Additionally, when you request service from us we will create a "Client/Customer File Account" which will include all relevant information that you provided to us and what we have done for you. We will only retain the basic information that we need to complete the current service. After which anything that isn't consider basic contact information and/or information/notes on what we have done for you will be destroyed.

The Client/Customer File Account will be located online via cloud storage services (Google Docs/OneDrive/Dropbox) and offline at the physical Company office location.

Copies/Originals of the files may or may not be used in other locations deemed required for business purposes. If said copies are made they will be destroyed when their purpose has been fulfilled. Regardless of where any customer' data is located it is always in the possession of the Company and no unauthorized use of the data will be allowed.

3. Children's Privacy

The Site and the Service are not directed to anyone under the age of 13. The Site does not knowingly collect or solicit information from anyone under the age of 13, or allow anyone under the age of 13 to sign up for the Service. In the event that we learn that we have gathered personal information from anyone under the age of 13 without the consent of a parent or guardian, we will delete that information as soon as possible. If you believe we have collected such information, please contact us at support@GEFNET.com.

II. HOW WE USE AND SHARE INFORMATION

Personal Information:

Except as otherwise stated in this Privacy Policy, we do not sell, trade, rent or otherwise share for marketing purposes your Personal Information with third parties without your consent. We do share Personal Information with vendors who are performing services for the Company, such as the servers for our email communications who are provided access to user's email address for purposes of sending emails from us. Those vendors use your Personal Information only at our direction and in accordance with our Privacy Policy if at any time we feel that your personal information is being abused or not being used in accordance with our standards we will immediately cease using those vendors and report any unauthorized use or abuse to the customer and file a complaint with the vendor in question. Any vendor we use will have an industry standard Privacy Policy that is at least equivalent to our own Privacy Policy or better.

In general, the Personal Information you provide to us is used to help us communicate with you. For example, we use Personal Information to contact users in response to questions, solicit feedback from users, provide technical support, and inform users about promotional offers.

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We may share Personal Information with outside parties if we have a good-faith belief that access, use, preservation or disclosure of the information is reasonably necessary to meet any applicable legal process or enforceable governmental request; to enforce applicable Terms of Service, including investigation of potential violations; address fraud, security or technical concerns; or to protect against harm to the rights, property, or safety of our users or the public as required or permitted by law.

Basically, your data and any personal information we collect is of utmost importance to us we will protect and defend the information from any and all unauthorized use to the best of our ability we only use your data internally and only with services/vendors that we feel will benefit you and improve the service we offer to you. All information is Highly Confidential.

Non-Personal Information:

In general, we use Non-Personal Information to help us improve the Service and customize the user experience. We also aggregate Non-Personal Information in order to track trends and analyze use patterns on the Site/Service. This Privacy Policy does not limit in any way our use or disclosure of Non-Personal Information and we reserve the right to use and disclose such Non-Personal Information to our partners, advertisers and other third parties at our discretion.

In the event we undergo a business transaction such as a merger, acquisition by another company, or sale of all or a portion of our assets, your Personal Information may be among the assets transferred. You acknowledge and consent that such transfers may occur and are permitted by this Privacy Policy, and that any acquirer of our assets may continue to process your Personal Information as set forth in this Privacy Policy. If our information practices change at any time in the future, we will post the policy changes to the Site so that you may opt out of the new information practices. We suggest that you check the Site periodically if you are concerned about how your information is used.

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III. HOW WE PROTECT INFORMATION

We implement security measures designed to protect your information from unauthorized access. Your account is protected by your account password and/or managed by the Company and we urge you to take steps to keep your personal information safe by not disclosing your password and by logging out of your account after each use. We further protect your information from potential security breaches by implementing certain technological security measures including encryption, firewalls and secure socket layer technology. However, these measures do not guarantee that your information will not be accessed, disclosed, altered or destroyed by breach of such firewalls and secure server software. By using our Service, you acknowledge that you understand and agree to assume these risks.

At the time of the creation of this policy the Site GEFNET.com IS NOT secured by SSL (secure socket layer technology) so your browser or device may warn that it is not a secure Site. The reason for this is GEFNET.com is an information only Site you do not put in ANY personal information directly into the Site and the Site itself does not collect any information any object or form on the site that request information or that you put your information in is a third party service hosted on their site/service which is a secure site.

IV. YOUR RIGHTS REGARDING THE USE OF YOUR PERSONAL INFORMATION

You have the right at any time to prevent us from contacting you for marketing purposes. When we send a promotional communication to a user, the user can opt out of further promotional communications by following the unsubscribe instructions provided in each promotional email. You can also indicate that you do not wish to receive marketing communications from us in the contact section of the Site. Please note that notwithstanding the promotional preferences you indicate by either unsubscribing or opting out verbally or by written communication, we may continue to send you administrative emails including but not limited to; for example, periodic updates to our policies, changes to the company or important security notices that may affect you.

You can also request that your entire file be deleted/destroyed and we will never contact you again for any matters until you use our services again but at that point you will lose any benefits of being a past customer and will be treated as a new customer subject to any fees a new customer is subjected to and pay whatever the current standard rate of service is.

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V. LINKS TO OTHER WEBSITES

As part of the Service, we may provide links to or compatibility with other websites or applications. However, we are not responsible for the privacy practices employed by those websites or the information or content they contain. This Privacy Policy applies solely to information collected by us through the Site and the Service. Therefore, this Privacy Policy does not apply to your use of a third party website accessed by selecting a link on our Site or via our Service. To the extent that you access or use the Service through or on another website or application, then the privacy policy of that other website or application will apply to your access or use of that site or application. We encourage our users to read the privacy statements of other websites before proceeding to use them. We will however not subject you to any site or link that we feel is dangerous or not equal to the same protections that we offer. IF we find out that a link or site or vendor we use is not up to the same standards that we achieve for then we will remove that link/site/vendor from the site. If you have a complaint or feedback about anything you see or anything we use on the site please submit your complaint or feedback to: <https://gfnt.me/feedback> (gfnt.me is an extension of GEFNET.com)

VI. CHANGES TO OUR PRIVACY POLICY

The Company reserves the right to change this policy and our Terms of Service at any time. We will notify you of significant changes to our Privacy Policy by sending a notice to the primary email address specified in your account or by placing a prominent notice on our site. Significant changes will go into effect 30 days following such notification. Non-material changes or clarifications will take effect immediately and will not be subject to notifications. You should periodically check the Site and this privacy page for updates.

We are not responsible or liable if you fail to read this policy or any other policy related to the Company. By using our service you are bound by any terms and conditions including this policy and any other policy set forth by the Company. You have been made aware of these policies and our terms of service multiple times via the new customer onboarding process. IF you have any reservations about any of our policies please contact us.

VII. CONTACT US

If you have any questions regarding this Privacy Policy or the practices of this Site/Company, please contact us by sending an email to Support@GEFNET.com or you may submit any questions, comments, complaints or feedback via the feedback form located at - <https://gfnt.me/feedback>

Last Updated: This Privacy Policy was last updated on 05/24/2018.